

Training Courses

Enhance Health Services (EHS) has a professional allied health team that are able to tailor and modify training to suit your needs. We are Sydney based and are willing to quote for training throughout NSW and the ACT.

Some of our most popular training courses include:

Disability Awareness - specialist focus

Overview

Provides an overview of the wide range of conditions covered by the word 'disability', the causes of disability and the barriers people can face accessing their community. With their specialist knowledge of mental health and intellectual disability, EHS psychologists deliver this training.

Key Learning objectives

- Basic awareness of the wide range of disabilities that can affect people
- Identify barriers to community inclusion and what might be done to reduce those barriers
- Managing customer service and interactions when dealing with people who have a disability
- Overview of respect and equity and treating all people equally.

Duration

3 hrs or full day, tailored to your needs.

Restrictive Practices within a Positive Behaviour Framework

Overview

Restrictive Practices training covers the practices that are prohibited and those which are restrictive when supporting people with a disability. Restrictive Practices training is best used in conjunction with Positive Behaviour Support. The framework surrounding Positive Behaviour Support includes an understanding of a person centred approach to supporting customers to make choices, build skills and live a full and inclusive life.

Key Learning objectives

- Overview of Human Rights and the framework of disability support
- Positive Behaviour Support and what that looks like
- Duty of Care v's Dignity of Risk. Identifying what the boundaries of the role of support workers are when it comes to the choices of customers
- Awareness of what is a prohibited and restrictive practice
- Awareness of the consequences of using a prohibited and restrictive practice
- Awareness of the process of getting a restrictive practice approved for use
- Responsibilities of recording and documenting the use of a restrictive practice and fade out strategies

Duration

1 day (or can be delivered as 2 x 3 hr)

Basic Medication Administration

Overview

Basic Medication Administration training is delivered by our Registered Nurse and covers the necessary knowledge and awareness required for support staff to safely support people with a disability around their medication routine.

Key Learning objectives:

- Awareness of the different types of names for medication
- Awareness of the different type of routes for medication
- Awareness of the “rights of medication administration” to reduce medication errors
- How to read a medication chart
- Responsibilities of recording and documentation around medication administration
- Awareness of what is a medication incident and what to do.

Duration

3 hours

Basic Epilepsy Awareness/Management

This training is delivered by our Registered Nurse

Basic Diabetes Awareness

This training is delivered by our Registered Nurse

To discuss how specialised training might make a difference to your workplace, contact the Enhance Health Services Team on **1300 372 747** or email **info@ehs.org.au**